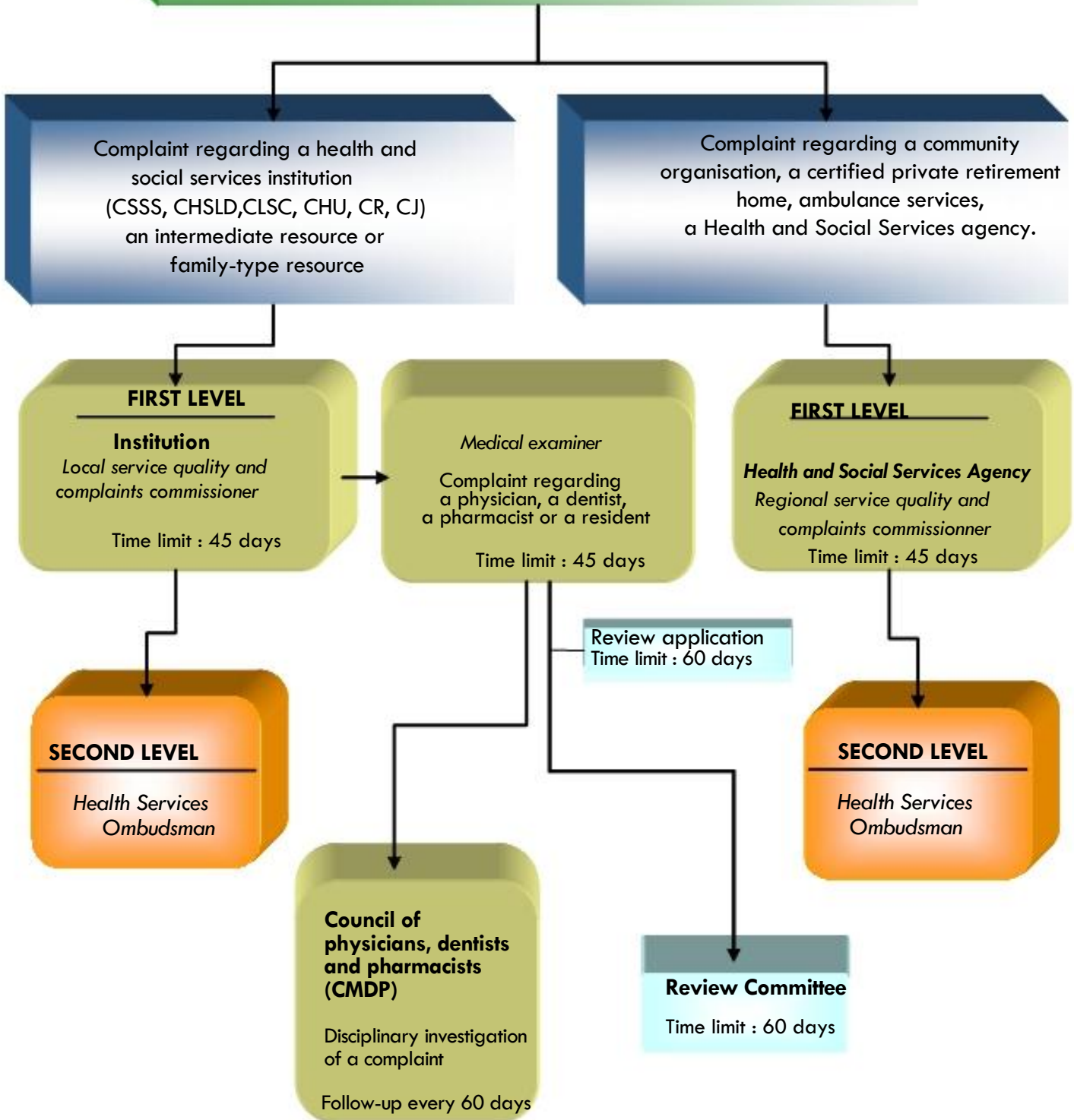


# COMPLAINT EXAMINATION PROCESS HEALTH AND SOCIAL SERVICES



The Complaints Assistance and Support Centre (CAAP) of your region is mandated to assist and support you throughout the entire process. The service is free and confidential. Toll free number :1-877-767-2227